

Rurangwa Arnold

 rurangwaarnold32@gmail.com  (+48) 575-217-930  Poland  Rurangwa Arnold  Arnold-RG

PROFILE

I am a Computer Engineering graduate with a focus on cybersecurity and networking. My passion for technology and problem-solving led me to this field, where I've gained hands-on experience in systems, networks, and software development. I'm a fast learner, a team player, and eager to grow. My goal is to build a meaningful career where I can apply my skills, keep learning, and make a positive impact.

EDUCATION

Bachelor's Degree (Computer engineering specialized in cybersecurity)

Mar 2022 – Sep 2025 | wroclaw, Poland

Wroclawska Akademia Biznesu WSH

I was a full-time student in the Computer Engineering program with a specialization in Cybersecurity. Throughout my studies, I gained strong practical and theoretical knowledge in software development and network security. My coursework included Cisco networking, digital forensics, artificial intelligence (AI), object-oriented programming (OOP), and digital electronics. I developed skills in Python, Dart and Flutter for mobile app development, as well as web and WWW application creation. I also studied advanced topics in computer networks, telecommunications, and cybersecurity, including methods for detecting and preventing network attacks. My academic journey involved numerous hands-on labs and projects, which helped me build real-world experience in both development and security practices.

PROFESSIONAL EXPERIENCE

Customer Support Specialist

Sep 2019 – Dec 2021 | Kigali, Rwanda

Tecno Mobile

- I assist customers with setting up their devices, guiding them through usage, and solving basic tech issues.
- I clearly explain product features, pricing, current promotions, and warranty terms to help customers before buying.
- I stay professional and polite when handling complaints, aiming to solve problems quickly or escalate them when needed.
- I treat all customer data with care, following company rules to make sure everything stays private and secure.
- I regularly attend training sessions to stay updated on new products and company policies.
- I work closely with my teammates to reach sales targets and maintain customer satisfaction.
- I always follow safety rules and company guidelines to keep things running smoothly.

E-Learning Content Developer Internship (remote)

Feb 2023 – Jul 2023 | Warsaw, Poland

Escola S.A

- I design and create E-learning materials like quizzes, tutorials, presentations, and documents to help people learn better.
- I research new tech trends, especially in areas like AI, and turn that info into clear and useful content.
- I carefully check everything I write for spelling, grammar, clarity, and accuracy to make sure it's easy to follow.
- I join team meetings and share ideas on how we can improve the learning experience for everyone.

Logistics

May 2022 – Aug 2025 | Wroclaw, Poland

LG Energy Solution (QSENSE)

- I prepare products for shipping by labeling, packing, and making sure everything is secure and ready to go.
- I check product quality, catch any issues with materials, and fix problems right away when needed.
- I help keep the workspace clean and safe by following safety rules and sticking to a regular cleaning routine.
- I track all shipments and inventory levels carefully to keep records accurate and up to date.
- I also support my supervisors by helping train new team members on safety, equipment, and company procedures.

Map Data Review full

Sep 2025 – Present | Krakow, Poland

Cognizant

- I review maps data to assess business information accuracy based on client policies,
- I engage with businesses, predominantly via quick outbound phone calls, to verify their business information,
- I update and verify client platforms based on verified information,
- I make well-balanced decisions based on market-specific knowledge
- Have good communication skills and attention to detail;

SKILLS

Programming Languages:

Python, Java, C++, PHP, JavaScript, Dart

Mobile Development:

Flutter, Dart

Databases:

MySQL, SQLite, MongoDB

Operating Systems:

Windows, Linux (Ubuntu, Kali), Android

Cloud & DevOps:

AWS, Azure

Adaptability & Quick Learning

Technical excellence & productivity

Web Development:

HTML5, CSS3, Bootstrap, REST APIs, JSON

Cybersecurity:

Network Security, Threat Detection, Vulnerability Assessment, Malware Analysis, Encryption, and Cisco Packet Tracer.

Tools & Technologies:

Git/GitHub, Wireshark, Nmap

Networking:

TCP/IP, OSI Model, Routing & Switching, Firewalls, VPN, IDS/IPS

Problem Solving & Critical Thinking

Team Collaboration & Communication

LANGUAGES

English
C1

Kinyarwanda
C2

French
C1

Swahili
B2

CERTIFICATES

- Enterprise Networking, Security, and Automation
- Full Python Bootcamp
- The Complete Nmap Ethical Hacking Course : Network Security
- Time Management Mastery: Do More, Stress Less
- Kali Linux Hacking Lab
- Build a website with WordPress (Coursera Project Network)
- Learn Network Hacking From Scratch (WiFi & Wired)
- IT Help Desk Professional

PROJECTS

Task Manager App

Android Mobile App

The **Task Manager App** is a mobile application built with **Dart and Flutter** for **Android users** to help them easily manage their daily tasks and stay organized. Users can add, edit, delete, and sort tasks by category or priority. One of the app's special features is the **smart reminder system**, which sends notifications based on task deadlines and user habits. It also includes a **dark mode, voice input for task creation**, and a **daily summary screen** that shows completed and pending tasks in a simple overview. These unique features make the app more interactive, time-saving, and user-friendly.

Africa Shield Cyber Centre

A Web Based Cybersecurity System Platform

I developed "**Africa Shield Cyber Centre**", a full-stack web-based cybersecurity platform that helps users across Africa report cybercrimes, learn how to stay safe online, and see real-time threat updates. The project includes secure user login with different roles (public, admin & police), an interactive learning section with quizzes and safety tips, a live map showing cyber threats in other regions, and a simulation of a Security Operations Centre (SOC) to explain how cyber teams work. It was built using HTML, CSS, JavaScript, PHP, MySQL, and various tools such as Chart.js, Leaflet.js, PHPMailer, and Google Analytics. The platform is mobile-friendly, supports multiple languages, and works as a Progressive Web App (PWA) for offline access.

INTERESTS

Coding challenges and learning new programming languages and frameworks |

Participating in tech meetups and community events | Traveling and Praying | Gaming and Fitness (swimming , gym and play basketball)

DECLARATION

I agree to the processing of personal data provided in this document for realizing the recruitment process pursuant to the Personal Data Protection Act of 10 May 2018 (Journal of Laws 2018, item 1000) and in agreement with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).